



RESPONDER360

Incident Response Software

Pre-Incident Planning • Incident Response • Command Support



A First In Software solution
Re-inventing and modernizing public safety



Responder360 is a complete pre-plan and incident response platform that is modernizing MDT and response software.

Responder360 guides your response team from dispatch notification to response mapping and to on-scene incident management using an integration to your CAD system to deliver real-time dispatch information, AVL technology to assist with management of incoming resources and pre-plan information to aid in operational assignments.

With Responder360, first responders can respond faster and more efficiently with greater situational awareness. Mission critical data is just a finger touch away. First responders are faced with short travel times and limited time for viewing pre-plans, etc. Responder360's "all-in-one" dashboard makes it incredibly easy for users to quickly find and access dispatched locations, real-time incident data, occupancies with pre-plans, apartment complex layouts, hydrant locations, other responding apparatus, and much more in one integrated solution! First responders can navigate right up to the dispatched apartment building, shopping center, or even FDC location! It's a **multi-jurisdictional system** that enables greater situational awareness and collaboration between mutual aid departments by easily sharing information while responding through its **common operating picture**. Go ahead and throw away those bulky and neglected pre-incident plan and apartment binders!

Administration Portal

More than just response software, Responder360 has a full and powerful administration portal that makes data entry so simple and intuitive even a rookie could do it! The portal easily expands as a municipal system allowing the water department, inspections, or even fleet maintenance help manage your data. The portal provides all the tools to manage occupancy pre-plans, apartments, hydrants, units, personnel and fleet inventory.

Cloud Based

There are no servers to install locally, it is all handled by our powerful cloud based servers greatly helping reduce IT costs. Since our app is web-based, maintenance, updates, and syncing data across all users is simple and automatic. An agency's data (pre-plans, hydrants, etc.) are instantly shared with all mutual aid agencies on the system as soon as they are saved.

Pre-Incident Planning Management

Responder360 offers total pre-incident plan management compliant with NFPA 1620 offering much more than simply uploading a PDF and placing a map marker on the map. All important occupancy data from construction details to chemicals can be noted! Quickly upload a sketch and place NFPA 170 and other symbols directly on the map to view while responding. As soon as the data is saved in the portal, it is immediately available to all users.

System Integrations

Responder360 can be a stand-alone management and response system or easily integrate with other systems like computer aided dispatch (CAD), records management systems (RMS), and other systems for simple data transfer.

Built for Fire and EMS

Most CAD MDT clients are designed for law enforcement and not designed with the needs of fire and EMS in mind, resulting in many of the features irrelevant to fire and EMS. In addition, the interface is typically clunky and not user friendly, making it difficult to locate and view critical data when it is needed most. Responder360's dynamic all-in-one interface is designed and tested in the field by firefighters and EMS enabling them to quickly and easily view all the information they need while responding to and managing an emergency.



Start a Free Trial Today!

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Dynamic All-In-One Common Operating Picture

Response + Critical Data + Incident Management + Interoperability

Responder360's all-in-one dashboard provides responders with an overall view of their jurisdiction, mutual aid, and real-time dispatch information, while making mission critical data easily and quickly accessible through its user friendly interactive multi-jurisdictional Common Operating Picture.

FEATURES



AVL / Resource Tracking

Locate and view responding units, including your mutual aid, to help keep you situationally aware of your resources.



Dispatch Integration

Real-time integration with your CAD system gives you the most recent incident information including notes and unit status. Two-way unit status updating with your CAD is also available.



Incident Location + Routing

Quickly locate and route to incidents on the map using real-time GPS location to help you arrive on scene faster and more efficiently.



Choice of Mapping Layers

Use the default Google Maps layer with your preplan information overlaying it or import custom map layers and ESRI shape-files such as boundaries, hazards, and other points of interest as optional overlays on the map.



Incident Command Support

Once on scene, transition from response to incident management by utilizing the integrated features to paint a real-time common operating picture of the dynamic emergency scene.



Interoperability

Monitor your jurisdiction's daily operations by viewing open incidents and unit locations. Share data automatically with your mutual aid departments and view each other's unit locations, pre-plans, hydrants, and other information while responding together regardless of CAD systems.



Pre-Incident Planning

Visually identify occupancies on the map and view pre-plan data and sketches. NFPA 170 symbols can be added directly to the map to quickly identify FDC location, etc. A Size-Up page alerts the responder of hazards such as truss roofs or hazmat. Look up chemicals with DOT and NFPA 704 identifiers.



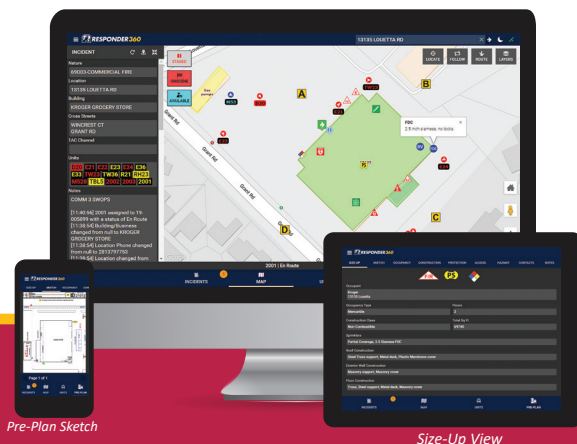
Hydrant Information

View hydrants and draft sites on the map, color coded to NFPA standards. Click to view size, flow rates, pressure, last inspection date and status. Out of service hydrants visually indicated. Easily import your existing hydrants.



RMS Integration

Sync pre-incident planning, hydrant and other data with our new real-time integration with RMS Systems to eliminate redundancy of duplicating entry in both systems.



First responders can use Responder360 on every major phone, tablet and computer!

- ✓ Cost Effective
- ✓ Automatic Upgrades

- ✓ Easy to Use
- ✓ Access Anywhere



What are our customers saying?

"Responder360 has allowed us to have instant access to real-time incident, location and preplan information with just a couple of clicks. Responder 360 is fast and easily accessible on all devices; desktop, tablet and smart phone. The simplicity and power of Responder 360 sets it apart from everything else on the market."

Chief Scott Siefert
Spring FD

"Responder360's products, including its CAD API, provide us the tools and technology to help our crews do their job. Uptime and dependability are two things we can count on."

Toivo Sari, IT Manager
Cypress Creek EMS Comm Center

"Working with the Responder360 staff has been the simplest install I have ever had for a fire department system. I began speaking with them at a conference and before I left the conference, our command vehicle was connected to the system and transmitting GPS data. By the end of the following week our department was up and running. The staff was very responsive to any issues and worked with our dispatch agency and CAD vendor quickly to get everything right."

Chief Kyle Taylor
Kyle Fire



Pre-Plan Sketch

Size-Up View

